



Employment Opportunity Shift Manager

This is a full time seasonal, senior management position with Klondike Visitors Association (KVA). KVA is a well-established, successful, not-for-profit, destination marketing organization, based in Dawson City, Yukon that operates Diamond Tooth Gerties Gambling Hall (DTG).

Posting Number: 25-19
Duration: Full Time, January 19th – October 24th, 2026
Salary: Starting at \$55,727

Scope of Responsibilities and Duties

- Reports directly to the Casino Manager.
- Oversees, in conjunction with the Casino Manager and Department Managers, the day-to-day management of Diamond Tooth Gerties Casino.
- Functions as alternate for Casino Manager in their absence.
- Reviews, maintains and enforces casino policy and procedures.
- Personally oversees the day-to-day operations of the door and security department, including scheduling, evaluations, training and performance management.
- Develops and administers, in support of Casino Manager, annual operating and capital budgets.
- Maintains regular communication with all DTG management and employees.
- Monitors the conduct of employees and patrons as it pertains to security, performance and safety.
- Leads or supports the hiring, training, supervision and evaluations of all employees.
- Ensures that terms and conditions of the Collective Agreement are adhered to by all Bargaining Unit employees.
- Ensures compliance with all related KVA, YTG & federal regulations, as well as all gaming and special licences.
- All other duties as assigned by the Casino Manager.

Essential Qualifications

- Proven successful management experience in the gaming industry including demonstrated knowledge and understanding of casino games, slots, licensed bar, and bank.
- Supervisory experience that should include operational knowledge of hiring, training, scheduling and reporting.
- Proven experience in customer service industry.
- Proficiency in computer systems and software including the ability to input data and interpret spreadsheets.
- Demonstrated knowledge and understanding of the Klondike Visitors Association's mandate and role and relationships in the community.

Deadline

Applications with cover letter, resume and current references, may be submitted to KVA Administrative Offices or Diamond Tooth Gerties Casino in person, by email or mail.

Applications will be accepted until November 24th, 2025. Only short-listed candidates will be contacted.

Contact

For submissions, additional information or a detailed job description request, email kva@dawson.net Att: Mathieu Boulet, Casino Manager.